quality.com.au Testimonial

quality.com.au (Quality) has been helping Australian businesses with their quality certification needs since 1992 and has been certified to ISO 9001 since 1996.

Unlike most of our competitors Quality doesn't just set up the framework for businesses to achieve their quality certification and then walk away leaving you with the ongoing compliance, maintenance and audit management of the business. At Quality we offer our clients a complete end-to-end service at an agreed fixed monthly fee so there are no surprises.

Over the years I have considered a number of different software solutions for management systems but they all came up short for one reason or another. Earlier this year one of my auditors mentioned that he had recently set up an integrated management system for a client and they had used a web based system developed by Virtual Forms.

I met with David Poynter from Virtual Forms, briefed him what I was after and he said "no problem John". During the next couple of months we scoped and developed a system that David hosts for me in the cloud. The whole experience of creating this system was awesome and I found it very easy to work with David as he quickly grasped what I wanted.

My own company has been using this system since its inception. I was very pleased to recently announce that quality.com.au has been recommended for recertification to 9001 (since 1996) and certification to 14001 and 4801. I now have plans to include 50001 and 31000 which are both under development.

Special thanks to David Poynter for his strategic partnership in the development of our own online management system portal. I would be happy to recommend him to anyone who needs any sort of online system to manage their business.

Yours sincerely

John Mason
Managing Consultant
quality.com.au
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